



January 25, 2019

# January Newsletter

## Board Meeting Schedule

February 13, 2019

May 8, 2019

3pm Water Company Office

## Don't miss our board meeting February 13, 2019

Board meetings are a great place to hear what is happening at your water company and to ask questions of the board and the general manager. This month we will be finalizing the 2019 budget and taking a look at any resolutions that happened since our last meeting. The general manager will be giving a status update on the company and current projects.

## The second phase of meters rolling out in February

Starting on the first of February we will be rolling out our second group of Automatic Meter Read (AMR) meters. This year we will be installing 118 meters in specific areas. (See the list below to see if you will be receiving a new AMR meter.)

We started this program last fall as a trial to see how it would work and if it would be a benefit to the company and our members. Leak detection and meter reading are the most substantial benefits. At the end of each month when meters are read, we receive a leak detection report. We then notify the member right away so that it can be addressed. Meter reading is also much quicker. We can read the 228 meters we have installed in about 15 minutes. The new meters will be installed on the following roads.

### 2019 Meter Rollout Schedule:

- Bills Place
- Buckhorn Place
- Nine Peaks Place
- Ridge Place
- Scenic View
- Sundown Canyon
- Swannies Place

This information and more is also available on our website. There you can find maps of the 2019 schedule along with any AMR meters that have already been installed. This map will be updated as we move into 2020.

Just go to [www.crrwater.com/amr-meters](http://www.crrwater.com/amr-meters)

## 24 months coliform free

If you were around from 2012 to 2016, you know that we struggled with positive coliform samples. At the end of 2016, we were placed on a probation of sorts with the Oregon Health Authority. Continued positive coliform samples would have resulted in permanent chlorination of the system. Chlorination was not going to be acceptable for the company or our members. So we took action to prevent this from happening.

Since the winter of 2016, we have made a few changes that drastically lowered the chances of coliform showing up again. The most obvious change was the replacement of the old water tower with the new water tower. The new tower allows for better circulation in the tank and therefore a higher turnover rate. We also stopped using Well 2 on Commercial Loop. Well 2 had been having coliform issues for a few years that couldn't be cleaned up. And the last major change was to the cistern that is just above the golf course. Since 1973 water filled the cistern before moving into the system. A study in 2017 showed evidence of water passing from the outside of the tank to the inside. So we emptied the tank and bypassed it. The decision was made to leave the cistern empty indefinitely.

Because of these actions, we haven't had a positive coliform sample for the past 24 months, and we are no longer on probation with Oregon Health Authority.



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Business Hour: Monday–Friday 8:00 to 4:30 | We are closed for all federal holidays

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